

STANDARD SERVICES GUARANTEE POLICY

RVG Associates, Ltd., hereinafter, referred to as RVG, offers a contract award guarantee for all of our STANDARD SERVICES, which include our BASIC SERVICE, SUPPORT SERVICE, MOD SERVICE and FULL SERVICE, as described in our GSA/FAS MAS Consultant Agreements and under our "STANDARD SERVICES" Details on our website, www.rvgassociatesltd.com, for each of the four (4) Standard Services, previously described.

RVG will do all things necessary to obtain a contract award for CLIENT.

If a contract award is not obtained from the initial proposal submission, and/or the proposal is rejected, the following will occur:

- I. If deficiencies in the proposal are due to RVG, RVG will make any corrections necessary and submit to GSA, or make corrections and resubmit proposal to GSA.
- II. If deficiencies in the proposal are due to CLIENT, which include, but not limited to, information needed by the proposal that CLIENT did not provide, or is not able to provide, then, RVG will either submit the omitted information to GSA upon receipt of that information from CLIENT, or resubmit corrected proposal to GSA, upon receipt of omitted information from CLIENT.
- III. For a rejected proposal, if deficiencies are caused by RVG, the corrections will be made and proposal updated for re-submittal. If the deficiencies are caused by CLIENT, CLIENT must provide RVG the requested information necessary to correct the proposal for re-submittal. A rejected proposal will be resubmitted only after all of the requested information necessary to correct the proposal is included.

RVG will resubmit the corrected proposal and repeat the process described in the Details on our website and in the attachment of our GSA/FAS MAS Consultant agreement to obtain the contract award.